

Dear Guest

ABC Hotel values the feedback of our guests. By completing this short survey, you will be helping us monitor how our guests feel about their experience with us so that we can continually improve our facilities and service.

When you have completed this survey you can either leave it in your room for us to collect when you check out, hand it to any staff member or put it in one of the guest comments boxes that are located next to the elevator on each floor.

What date did you check-in?

Please rate your experience on a scale of 1 to 5 in each of the following areas.

How clean was your room?

1	2	3	4	5
Unclean				Very clean

How clean were the other areas of the hotel?

1	2	3	4	5
Unclean				Very clean

How would you rate the quality of the food?

1	2	3	4	5
Poor				Excellent

How would you rate the friendliness and helpfulness of our staff?

1	2	3	4	5
Poor				Excellent

How likely would you be to stay with us again on your next visit to Paris?

1	2	3	4	5
Very unlikely				Very likely

