

An **efficient**
sustainability
solution for hotel
chains and groups



Travelife
ChainConnect

Sustainability for hotel chains

Travelife ChainConnect makes it easier for hotel groups with ten or more properties to achieve **internationally recognised sustainability certification** across their portfolio.

By working closely with staff at corporate headquarters, we can help ensure that centralised policies, systems and reporting are in place that will make it easier to achieve consistency at individual properties within your group.

A cross-business approach to accommodation sustainability can reap many business benefits:

- Better risk and reputation management across your portfolio
- Improved guest and employee satisfaction
- Reduced membership costs and more efficient auditing processes

For more information on how ChainConnect can help your business and for a free personalised consultation and quote, please email us or visit our website.

chains@travelife.org | www.travelifestaybetter.com

How does ChainConnect work?

An initial meeting will be arranged with your Travelife Account Manager to help them understand your current sustainability initiatives and goals. They will help you assess each of your properties to decide which are ready to start their certification process.

A Head Office Document Check will take place with your Travelife Account Manager and Certifications Specialist or Approved Auditor. They will review the records, policies, procedures and reports you have prepared relating to legislation, business permits, labour, human rights, environmental management, community and guest engagement.

A Document Check Report will be prepared by the Travelife Certifications Specialist or Approved Auditor to let you know if any improvements need to be made before moving to the next stage of preparing your properties for audit.

Property Audit Preparation involves the head office working with each property to assess themselves against the Travelife Checklist, then implementing a plan to make any required improvements before the audit takes place.

The Audits will be scheduled when you let us know the properties are ready. Wherever feasible, these will all be undertaken by the same Approved Auditor and we will ensure they are familiar with the outcomes of your Document Check.

An Audit Report will be provided for each property that outlines any improvements that need to be made. You will work through these with the Travelife Certifications, Compliance & Quality Control Team. Once all of these are made the property will be certified.

ChainConnect Pricing Guide

1st July 2019 to 30th June 2020

Group size Properties with a maximum nightly guest occupancy of more than 1,000 guests may be charged higher fees.	Membership fee
Micro (10 to 15 properties)	€1,330
Small (16 to 25 properties)	€1,325
Medium (26 to 50 properties)	€1,315
Large (51 to 100 properties)	€1,295
Very Large (101+ properties)	€1,280

Inclusions and benefits	All members	Certified members
Two year Travelife Membership	•	•
One independent Travelife audit	•	•
Two year Travelife Certification		•
Dedicated ChainConnect support team	•	•
Tools & resources to help you achieve and maintain certification	•	•
Updates with accommodation sustainability advice & tips	•	•
Invitations to participate in sustainability research programs and report		•
Invitations to participate in marketing campaigns to promote your initiatives		•
A Travelife Gold certificate and logo to display at your property		•
Weekly updates to our tour operator members highlighting your certification status		•
Listing on the Travelife Collection consumer website		•
Invitation to submit social media postings		•

Join now by e-mailing chains@travelife.org or by registering at www.travelifestaybetter.com

You can also call us with any questions on +44 (0)20 3693 0160